

Onward

# 1st Call

Information • Support • Advice • Training



# Here for you.

Monday, Tuesday, Thursday 10am – 3pm  
Wednesday 10am – 2pm  
(Closed between 12 noon and 12.30pm).

Support can still be accessed on Fridays by calling 01254 238533  
or by emailing [1stcall-MPT-referral@onward.co.uk](mailto:1stcall-MPT-referral@onward.co.uk)

# We can help with:

## **Employment support:**

(Including support through the projects More Positive Together and MPT STEPS)

- Advice, guidance & information
- Job search
- Online job applications
- Creating or updating a CV
- Signposting to volunteering opportunities
- Signposting to training
- 1-2-1 employment mentoring
- Interview coaching

## **Financial support & applications:**

- Universal Credit
- ESA/JSA new style claims
- Housing Benefit
- Council Tax
- Carers Allowance
- State Pension, Pension Credit advice
- Blue badge/Now card
- Benefit calculations
- Back to work calculations

## **Housing:**

- New and existing Be-with-Us applications
- Social housing information/signposting
- Hyndburn Borough Council online homeless portal
- General housing advice

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